

Square Peg, Round Hole

Adapting survey  
acceptance tools and  
techniques to keep up  
with a rapidly evolving  
software market

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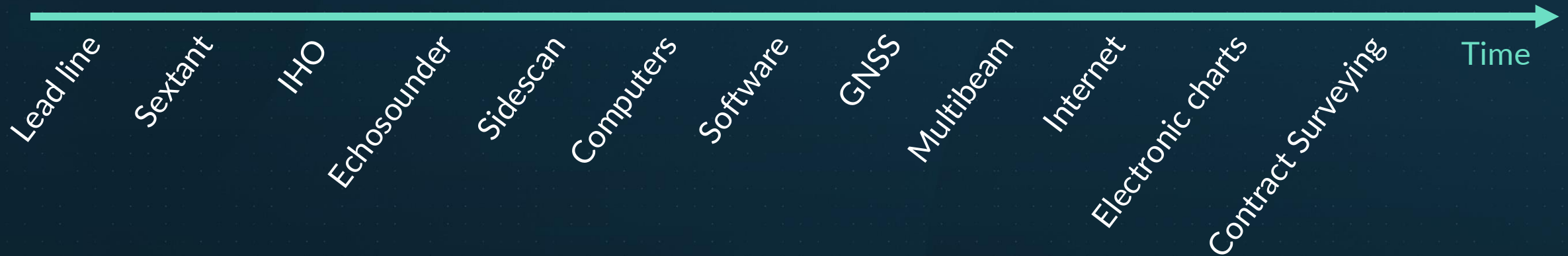
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# March of Progress



## Product Development Cycle

Ideation  
Research & Development  
Prototyping  
Sourcing & Costing  
Production Scale-Up  
Commercialization



Others follow and improve, refine, differentiate, specialize



Released June 6, 2015

14 major feature releases

## Innovations

Dynamic Workflow  
Processing State Management  
Ease-of-Use

Get it done more  
quickly & easily  
and with less  
training overhead

Point Cloud Filtering Tools  
Automated Refraction Correction  
Semi-Automated Height Correction

Get more done  
than you ever  
could before.



# Innovation in Contract Surveying

Contractors can innovate in different ways:  
deliver faster or better or at lower cost. How?

Platform

Hardware

Software

Know-how, People, Procedures, Quality Control, Customer Service

## End customer benefits from innovations

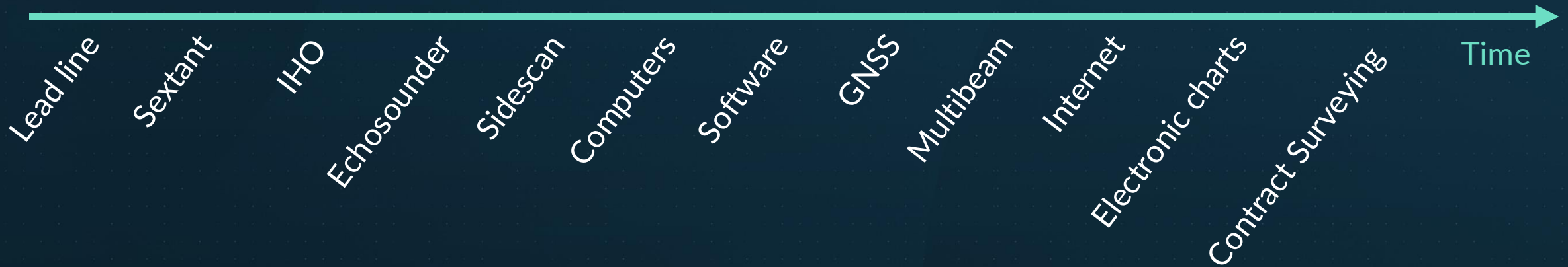
Faster – Better turn around time to the mariner

Better – Higher quality delivery means less QA for recipient

Lower Cost – Save money? Increase number of contracts?



# Why this topic?



We must adapt to change

Change has cost and risk

How are Contractors & HOs adapting to changes in software?

# Questionnaire

1. What barriers had to be overcome on the delivery side? How were they solved?
2. What barriers had to be overcome on the recipient side? How were they solved?
3. What changes do you think must occur to improve the overall process?
4. Can you think of anything else that might be relevant to the topic?



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# Workflows?

Process with Caris, submit HIPS project

Process with Qimera, export GSF to HIPS  
Submit HIPS project

Process in Qimera, submit GSF/BAG/S57  
Submit Qimera project

Process in misc packages,  
Submit .las (bathymetric lidar)

Submit ASCII XYZ

Submit FAU

Vendor  
Project  
Files

Hybrid

Open  
File  
Formats



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# Delivery Viewpoints

What barriers had to be overcome on the *delivery* side? How were they solved?

QPS.



Gains from Qinsy/Qimera workflow realized in O&G/OWF, want same gains with AHO work

Change/expectation mgmt., both sides

Delivery side: plan, validate and train alternate workflows

Delivering project limits you to version used by HO

Watercolumn formats for all sensors from all acquisition systems not always support in HO preferred software

HO work becoming uneconomic with project delivery in HO preferred software & version

Additional costs, additional software, training

Margins eaten up

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# Delivery Viewpoints

*What barriers had to be overcome on the delivery side? How were they solved?*

Wanting to pioneer and innovate but need to bring their client along

Need to have trust

Communicate a lot

Manage change together on supplier and client side

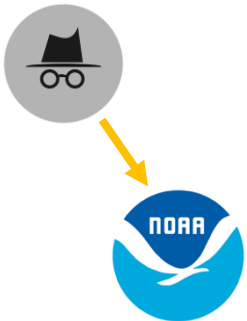
Need to involve software vendor to build three way understanding

Differences in how things like sounding density are reported can cause additional work on the supplier side to prove that specs are met

Contractors had to adopt ISO 9001

Larger companies did this, smaller ones did/could not

Had to develop protocols/procedures for QA and reporting thereof



# Delivery Viewpoints

*What barriers had to be overcome on the **delivery** side? How were they solved?*

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Delivering interchange file formats instead of projects allowed for freedom in the workflow on the provider side

Could shorten workflows, save time

Didn't spend time on converting to different packages

Can now innovate elsewhere on other topics

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Interchange formats accepted, no other comments on challenges

# Reception Viewpoints

*What barriers had to be overcome on the  
recipient side? How were they solved?*

Accepting Qimera projects means licenses, training and deep know-how are needed. Stretches training budgets.

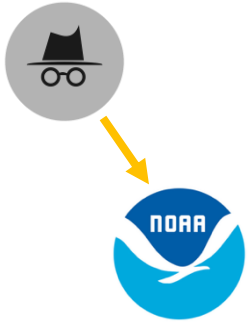
QA processes are geared towards HIPS

Sometimes unclear if a requirement is met or not

Developed companion QA review document

Having to adapt to differences in how uncertainty is reported in CUBE deliverables in BAG format

Need to have support throughout organization, trickle to those doing the work. Needs training, documentation.



# Reception Viewpoints

*What barriers had to be overcome on the  
recipient side? How were they solved?*



Accepting exchange file formats instead of projects

Reduced problems associated with differences in load/unload

Had better control over vertical referencing

Contractors deliver evidence on QA

Cooperate with contractor

Find reporting formats that fit the spirit

Had to convince team members throughout organization

Work on trust basis with contractors when issues arise

Look at QA protocols together

Find solutions to prevent further problems





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# Improvements?

What changes do you think must occur to  
improve the overall process?

**UKHO, XOCEAN, NOAA** - Software vendors stay up to date on exchange file format versions, handle in similar manner. Exchange files should be very safe, e.g. archival purposes.

**MMA Offshore** - Help from vendors to make transition internally, develop/verify workflows and support in early stages of projects

**RWS, MMA Offshore** - More automation on QA tools, more variety and availability of these kinds of tools in various software packages

**RWS, NOAA** - Making sure everyone is aware and in compliance with common standards like S-44

**NOAA**

More options and commonality in reporting of quality indicators like density, uncertainty

Invest in training of own personnel in other tools

Agencies need to deeply understand their own specifications and why they are in place and not be focused on the specifics of how they're verified

Software vendors need to deeply understand exactly what they're reporting and why

# Conclusions?

Sweet Spot? Meta-data rich exchange formats that are well supported across vendors

HO can maintain their tools/procedures

Contractors have innovation maneuverability

Software vendors proactive on exchange formats

Versions

Not just bare minimum options

Software vendors COOPERATE

Exchange format change management

Roadmapping with maintainers

Common ground on options

Common ground on UEX

Vendor  
Project  
Files



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# Questions?

